

SuadaSoft's **DBA-on-Demand** service – **Data Management**

Summary

- You don't have the budget for your own full-time in-house DBA?
- Not sure about the current status of your database?
- Are you in need of structured database policies and procedures?
- Do you have a current DBA who is swamped and needs some relief?
- Want to outsource the DBA role and focus on your core business?
- Are going through a major conversion or implementation?

Then we offer the service you are looking for: **DBA-on-Demand/Data Management**.

SuadaSoft's **On-Demand** service provides the best possible service for every aspect of managed database administration services. It allows our customers to focus on their core competencies while ensuring the DBMS remains healthy and performant in a cost effective manner. SuadaSoft has a team of Certified Database Administrators which together have decades of database experience. These DBA's are available to help on an "on-Demand" or "as scheduled" base, depending on your request.

Why DBA-on-Demand?

SuadaSoft's **On-Demand** service has following advantages:

- Fixed agenda - Scope and costs are well known (in case of 1 day per ...).
- Cost saving - Experienced people for a fraction of the cost of internal people.
- Outsourcing of specific DBA functions, without losing control.
- Internal people can work on new tasks, without the daily maintenance overhead.
- Avoid education costs of training your own DBA's.
- Avoid over-staffing costs to assure redundancy.

Contact

Interested?
Want more information?
Want to discuss the possibilities for your situation?

Contact us via sales@suadasoft.com

DBA-on-Demand packages

SuadaSoft's **DBA-on-Demand/Data Management** service is available in pre-defined packages (see table below). These packages can be tailored on demand for the customer and his specific situation. Examples of possible tasks:

BASIC	STANDARD	PREMIUM
<ul style="list-style-type: none"> • Audit of existing backup and recovery procedures and schedules • Audit / Health check of the current installation 	<p>BASIC +</p> <ul style="list-style-type: none"> • Implementation of backup and recovery procedures and schedules • Audit / Manage security aspects (users, roles, privileges) • Installation / Implementation of missing PTF and Fix packs 	<p>STANDARD +</p> <ul style="list-style-type: none"> • Installation / Upgrade of DBMS versions • Installation / Upgrade of DBMS tools • Contacts with LABs in case of bugs/workarounds
<p>Performance tuning/monitoring</p> <ul style="list-style-type: none"> • Configuration problem determination (DBM and DB parameters, buffer pool sizing and tuning, tablespace design, ..) • Identification of necessity to REORG tables • Identification of long running queries • Follow-up of open issues • Resolution of "non-structural and/or sporadic" issues 	<p>Performance tuning/monitoring</p> <ul style="list-style-type: none"> • Workload analysis and solution proposals for top 10 consumers • Explanation / Optimization of Access Plans • Applicative troubleshooting • Impact analysis of planned modifications and/or migrations • Setup and configuration of new DBMS instances and/or databases • In-house support for system DBAs • In-house support for application DBAs 	<p>Performance tuning/monitoring</p> <ul style="list-style-type: none"> • Workload analysis and solution proposals for optimization • Buffer pool tuning • Tablespace design / implementation / tuning • Database modeling & design • Capacity planning • Design DB clustering / Partitioning • Database helpdesk • Assistance during modifications and/or migrations • Audit of database constraints & integrity (on applicative level) • Training / Education / Mentorship

How does it work?

The "DBA-on-Demand" offer is as the title suggests a service where one can rely on a DBA (read "an Information Management Specialist") on request, for a very wide range of services around Information Management. This formula enables you to call for the services of a specialist on demand.

How does it work: the customer orders and pays a pre-defined amount of days (a package). These days are considered as an intervention credit, and can be used in blocks of at least one or more half days (in case of intervention on the spot). This during a period of one year commencing on the date of purchase of the "DBA-on-Demand" intervention credit.

The pre-defined packages are BASIC (4 days), STANDARD (12 days) or PREMIUM (52 days). These packages can be tailored on demand for the customer and his specific situation (example: 20 days)

DBA-on-Demand prices

Prices for the **DBA-on-Demand/Data Management** service pre-defined packages.

		BASIC 1 day per quarter	STANDARD 1 day per month	PREMIUM 1 day per week
z/OS	Daily rate	950 EUR	900 EUR	850 EUR
	Year contract	3.800 EUR	10.800 EUR	44.200 EUR
	Extra days	1000 EUR	950 EUR	900 EUR
Distributed	Daily rate	900 EUR	850 EUR	800 EUR
	Year contract	3.600 EUR	10.200 EUR	41.600 EUR
	Extra days	950 EUR	900 EUR	850 EUR